UNIVERSITY SQUARE OWNERS ASSOCIATION

Massingham & Associates Management, Inc. 1855 Gateway Blvd. Suite 300 Concord. CA 94520

COMMUNITY NEWSLETTER

Board of Directors

Robert Fitzwilliam Dixie Schulz Mike Chen Lisa Green Amy Duxbury

Association Insurance

Socher Insurance Agency 1065 E. Hillsdale Blvd. Suite 425 Foster City, CA 94404 Toll Free Phone: 1(877)317-9300 Toll Free Fax: 1(877)317-9305 Contact Massingham if you need a copy of the insurance policy for your mortgage lender.

Prondly Managed by

Massingham & Associates Management, Inc. 1855 Gateway Blvd. Suite 300 Concord, CA 94520 Main: (925)405-4900 Fax: 925-405-4747

Your Manager

Camille Thompson Direct: 925-405-4729 Email: cthompson@massingham.com

The next Board of Directors meeting will be held:

We have tentatively scheduled a **Board meeting and Community** BBQ for October 20th. More information will be provided as the time, date, and location for the meeting is secured.

Paying Your Assessments...

You should have recently received a welcome letter in the mail. There was some conflicting information included that we would like to apologize for. Please be aware that your assessment schedule has not changed. You will continue to pay your annual assessments of \$144 in January of each year.



Enclosed in the welcome packet was an ACH form for setting up electronic payments. The form had a section titled "Monthly Debit Amount" this should have said "Annual Debit Amount".

If you would like to set up electronic payments you can complete the form that was included and send it in. Our bookkeeping department is aware that your payments are to be charged annually and will set up the system to do so, even though the form said "monthly debit amount" your

account will only be debited annually in January. We sincerely apologize for the confusion. Please feel free to contact the Community Manager Camille Thompson with any

further questions or clarification that you may need. The Massingham & Associates team is looking forward to working with the residents and Board of Directors at University Square!

Street Repairs

We were recently informed by the City of East Palo Alto that they have recently purchased a new crack sealing machine for the streets. They mentioned that University Square will be one of the first communities, and areas of the city to have street repairs done. Please watch out for any notices posted by the city regarding parking and make sure that you comply to the notices to avoid any threat of towing if asked not to park on a specific area of the street.

Resident Contact Information

Enclosed you will find a "Confidential Information" form. Please take a moment to complete the form and mail it back in the postage-paid envelope included.



This information will help us to contact you in the event of an emergency. It is always helpful for your management company to have as much contact information on file as possible. Also, if you have tenants living in your unit or a property manager managing the rental of your unit, please include their information so that we may contact them if necessary. We thank you for taking the time to complete this form.